	BUSINESS LETTER FORMAT
Return Address Phone Email Date Inside Address	1942 Falcon Road Marston, IL 29803 823-734-2938 ksimms@carstairsmedia.com  September 3, 2028  Mr. Roger L. Murray, Director Vocational Education Center 2836 Silver Oaks Way Spring Valley, CA 90012-1789
Salutatri Subject Line	Subject: Employee Training  A preview version of the training video "Are You Listening?" can be found at www.carstairsmedia.com/listening. You should have ample time to plan your program around it.
Body	Listening is one of the most important, yet one of the least developed, skills needed by everyone. In the world of work, many people spend much more time listening that they do writing, speaking, or even reading. Few people, however, listen skillfully.
Complime	Enclosed is a list of pamphlets and training packets that we offer at nominal cost.  You might find these useful as well.  Fand  Sincerely yours,  (Handwritten Signature)  Cordially yours,  Sincerely,
Sender's Name * Title Enclose Notat	Kathy Simms, Manager Educational Media Division  * Block Style - left align  * Modified Block

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center Sept.

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Mr. Roger L. Murray, Director Vocational Education Center 2836 Silver Oaks Way Spring Valley, CA 90012-1789

Dear Mr. Murray:

Subject: Employee Training

A preview version of the training video "Are You Listening?" can be found at www.carstairsmedia.com/listening. You should have ample time to plan your program around it.

Listening is one of the most important, yet one of the least developed, skills needed by everyone. In the world of work, many people spend much more time listening that they do writing, speaking, or even reading. Few people, however, listen skillfully.

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Sincerely yours,

(Handwritten Signature)

Kathy Simms, Manager
Educational Media Division

**Enclosure**